

## COVID-19

The MO HealthNet Division (MHD) is responding to an outbreak of respiratory disease caused by a novel (new) coronavirus. The virus has been named "SARS-CoV-2" and the disease it has been named "coronavirus disease 2019" (COVID-19).

## Resources

### DSS Information

[dss.mo.gov/covid-19](https://dss.mo.gov/covid-19)

### MHD Email

[MHD.COVID-19@dss.mo.gov](mailto:MHD.COVID-19@dss.mo.gov)

### DHSS Information

[health.mo.gov](https://health.mo.gov)

### Constituent Education

573-751-6683



## COVID-19

# Frequently Asked Questions

**Question:** Should providers bill telephonic codes to MO HealthNet (99441-99443, G2012)?

**MHD Response:** MHD does not reimburse telephonic codes. When providing services to MHD participants via Telehealth you will bill for the same codes you normally would using POS 02.

**Question:** How does an Outpatient Hospital bill for the **facility fee** when allowing providers to use its **facility** for telehealth professional services?

**MHD Response:** Hospitals may bill a **facility fee** for distant site services provided in their facilities. The distant site service must be reported on the UB04 claim form with the procedure code, GT modifier, and zero billed charges. The physician providing the service will bill for their distant site services on the medical claim form. The usual/customary billed charges for the **facility fee** must be billed on a **separate line** of the claim.

**Example:**

Professional distant site services provided via telehealth:  
CMS 1500: CPT and POS 02

UB 04 for hospital **facility fee** :

Two Lines:

Line 1 – Rev code (510) + CPT+ GT+ zero billed charge

Line 2 – Facility Rev Code (510)+ facility fee billed charges

**PBRHC/UB04:** Rev code + CPT+ GT+ billed charge

**IRHC/UB04:** Rev code+T1015+GT

**Question:** Does MO HealthNet require the DR/CR condition codes?

**MHD Response:** No. However, if the code is on the submitted claim it will not affect claim disposition.

**Question:** Can a provider licensed in another state provide services via telehealth to a MO HealthNet participant?

**MHD Response:** Yes. The provider must be enrolled with MO HealthNet but may be licensed in another state.

**Question:** Will you please verify what the following means: "The originating site facility fee cannot be billed to MO HealthNet when the originating site is the participants home."

**MHD Response:** The originating site (Q3014) is where the patient is located. Q3014 cannot be billed when the patient is at home (POS 12)

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