

Missouri State Foster Care & Adoption Board

Governor's Building, Room 316

Tuesday, December 7, 2021

MINUTES

Introductions/Meeting Information – Dana Lopez

Board Members in attendance: Steve Archer, Dana Lopez, Jennifer Foster, Linda Hosman, Crissy Mayberry, Nickie Steinhoff, Craig Stevenson

September Meeting Minutes – Crissy Mayberry made a motion Jennifer Foster second– minutes approved.

CD: Lauren Masterson, Joanie Rogers, Melissa Selsor

Guests: Pamela Foster, Rhiannon Franklin, Amber McKenzie, Julie Murray, Jessica Petrie, Lara Roberts, Jessi Troester, Tobey Wilkerson

Social Media Practice Alert – Melissa Selsor

Sent out practice alert reiterated policy and reasonable and prudent parenting standard (no change, just a reminder).

Social Media Placement Posts – Lauren Masterson

Noticing more requests for placements on social media, most likely due to necessity. A couple of posts were brought to Lauren's attention that were placement requests on a public posts (not a closed group) with too much information. Some posts have enough information that identifies the child and/or family. Suggestion to delete all placement posts once placement has been secured. It was mentioned that there are no instructions/guidance for resource parents in the current pre-service training curriculum. Will be issuing guidance to teams regarding this issue in terms of confidentiality and appropriateness.

Managed Care Update – Amber McKenzie

RFP yesterday for specialty plan contract for bidders. Update on carve-in: Called specialty plan – contract has been submitted (week prior to Thanksgiving). Next step will be to receive and review bids from potential health care companies. Amber provided a brief overview of the specialty plan. It has to be noted that current providers that are providing specialty care have to sign the new contract. Amber will send a link to Lauren to the new contract: <https://missouribuys.mo.gov/bidboard> Search for "MO HealthNet Managed Care Program" to locate the RFP

NTDC Update – Lauren Masterson

We have met our quota for the intervention group – still waiting on control group to meet their numbers (STRONG & STARS). Evaluation in progress

Director Update – Joanie Rogers

Foster parents are a priority for us. How can we better serve our foster parents?

Consulting work – Change Innovations – looking at our processes to make sure they are the most efficient to serve children and families. Will be looking at resource/licensing as well.

Accenture – looking at our structure and role clarity; do we have the right people in the right position? Started with case carrying staff where the bulk of our work is and working their way through the organizational structure.

Looking at community support piece of residential (when youth transition out of residential).

Docusign; currently have a pilot – starting with initial homevisit paperwork, then looking at using for quarterly visits and renewals as well.

Medicaid payment for services/placement/treatment in between residential and therapy; could potentially change with the behavioral health carve-in; will have offline conversation about specific situation.

Question regarding worker turnover – southern part of the state doesn't experience turnover at the same rate as the rest of the state. Looking at how to set up frontline workers for success – right now, 10-12 weeks of on the job training. Need to focus giving them the confidence to do their work. Discussion ensued regarding work force recruitment and development. Turnover rate: Just completed a mid-year review (July 1 to Nov. 15) and as of Nov. 15 turnover for CD as a whole is 37%. Workers I-III is 44%. For FY21 CD as a whole turnover was 31%. Workers I-III was 38%

Also discussed change in home finding in KC area; resource parents found “the loop” more helpful than current process.

Update on Communications – Melissa Selsor

Working to increase communication with resource parents; have met with the family resource centers and with the departments' communication team. Trying to send something out bi-weekly to parents. If you have ideas for content, please share with Melissa Selsor. Also, parents can add themselves to the email distribution list via the “I am a Foster Parent” website.

Update on Resource Licensing Workgroup – Melissa Selsor

Started this workgroup – divided into recruitment and retention. Discussed doing a survey to foster parents to understand more about retention. Also discussed the need to support resource licensing workers better.

Update on Foster Care Ambassador Program – Melissa Selsor

This program just started, have 13 ambassadors now; meeting every other month. Melissa will share the group's progress in the weekly email communications email.

Family First – Lauren Hall or Melissa Selsor

Did not get update on this topic. Will update at next meeting.

Open Forum

TFC Program and Career License – replacing Level B (career) with TFC – TFC provides additional supports that Level B does not. Some licenses will be grandfathered in until TFC is implemented in all areas of the state. Discussion ensued regarding levels of care and license for youth in care.

Daycare – waiting list?? How to register?

Board member term expirations and current appointments by region. Dana will look into terms

Meeting adjourned at 2:12 pm by Dana Lopez.

Next meeting date: Tuesday, March 1, 2022

2022 Meeting Dates:

Tuesday, March 1, 2022

Tuesday, June 7, 2022

Tuesday, September 6, 2022

Tuesday, December 6, 2022