

Child and Family Services (CFSR) Advisory Committee Agenda
August 16, 2017
10am-2pm
Governor's Office Building, Room 470, 200 Madison St., Jefferson City

Attendees:

Susan Savage – Children's Division	JoDene Bogart – Children's Division
Crystal Wilson - Children's Division	Julie Starr– Children's Division
Donna Erickson- Cardinal Glennon	Christy Collins- Children's Division
Sally Gaines – Children's Division	Cindy Reese - DHSS
Stephanie Rhinehart -ACF Program Specialist	Jennifer Carter Dochler – MCADSV
Kim Abbott – OSCA	Ivy Doxley – Children's Division
Terri Buckner	Tiffany Moore – Children's Division
Sara Linenfelser- Children's Division	Patricia Long- ACF
Amy Martin – Children's Division	Keith Noble – Preferred
Tricia Phillips – Children's Division	DaKarai Reed – Foster Youth
Nickie Steinhoff - Foster Adopt Care Coalition	

JoDene Bogart welcomed everyone and introductions were made.

Announcements and successes

Parent café- Cindy Reese (DHSS) trained several organizations across the state on providing Parent café's .

“Connect with Me” is a new campaign through the Department of Health and Senior Services. The cards are front and back and are not meant to be used but a couple at a time with youth. They can be printed from the website but also ordered for FREE and you may order multiples.

Here is the website: <http://health.mo.gov/living/families/connectwithme/>

To order:

Adolescent Health Program

Missouri Department of Health and Senior Services

PO Box 570

Jefferson City, MO 65102-0570

Phone: 573-751-6212

Email: info@health.mo.gov

Children's Division is using social media outlets to provide information to the public. The Department of Social services has a Facebook parent and a twitter account.

CFSR wrap-up and preliminary results

Take Aways for the CFSR Review:

- Staff that assisted in coordination of the CFSR review was very helpful in the process.
- Signs of Safety and our practice model – staff really talked about their cases from the family and child’s prospective. This was very valuable in the review.
- JoDene’s coordinated everything and everything went smoothly during the review.
- The QA process was very rigorous. Sixty five cases across the state were reviewed and the depth of the review was astounding.
- Mo implemented OSRI tool as the case review tool. Gave MO a full understanding of how important it is to use the tool.
- Thank you to the stakeholders and the stakeholder interviews. Two groups of stakeholders stood out. The older youth and the bio parents really had a great interview. There were 15 youth and they had an amazing discussion. In the parents interview the reviewers were blown away by the candor and openness.

Purpose of CFSR

- Collaborative effort between federal and state governments
- Promotes Continuous Quality Improvement efforts in child welfare systems nationally
- Evaluates state performance relative to federal requirements and state Child and Family Services Plan
- Identifies both strengths and opportunities for growth in state child welfare programs

CFSR Information

- Items 1-18 – Child and Family Outcomes
 - Information captured through case reviews
 - 25 In-home cases
 - 40 Foster care cases
 - Case-specific interviews
- Items 19-36 - Systemic Factors
 - Statewide Assessment – submitted in May, 2017
 - Supplemented by Stakeholder Interviews during the week of the review

CFSR Week – July 24-28, 2017

- Four Sites hosted Case Reviews
 - Metro Kansas City (Jackson County) had two sites
 - St. Charles, MO
 - Joplin, MO (Jasper County)
- Stakeholder Interviews occurred in Jefferson City
 - Youth
 - Parents
 - Foster/Adoptive Parents
 - CD and FCCM Staff
 - Juvenile Officers
 - Attorneys

- Judges

CFSR On-Site Review Instrument (OSRI) Outcomes

- Safety
 - Children are, first and foremost, protected from abuse and neglect.
 - Children are safely maintained in their homes whenever possible and appropriate.
- Permanency
 - Children have permanency and stability in their living situations
 - The continuity of family relationships and connections is preserved for children
- Child and Family Well-Being
 - Families have enhanced capacity to provide for their children's needs.
 - Children receive appropriate services to meet their educational needs.
 - Children receive adequate services to meet their physical and mental health needs.

Safety Strengths and Opportunities for Growth

- Strengths:
 - Timely initiation of hotline reports and initial face-to-face contact with children
 - Good use of IIS and parent aide services to prevent removal
- Opportunities for Growth:
 - Removals not based on safety concerns
 - Lack of on-going safety assessments
 - Insufficient monitoring of safety plans

Permanency Strengths and Opportunities for Growth

- Strengths:
 - Siblings are placed together
 - Relatives are sought out for placement
 - Placements are stable – dedicated providers both relative and foster
 - Initial permanency goals established timely
- Opportunities for Growth:
 - Hold onto reunification goals too long
 - Lack of timely filing for termination of parental rights
 - Permanency achieved but not timely
 - Concurrent goals identified but not worked simultaneously

Well-Being Strengths and Opportunities for Growth

- Strengths:
 - Family Support Team meetings
 - Frequency of visits with children
 - Services are available (including education, medical and mental health)
- Opportunities for Growth:
 - Engaging resistant parents / incarcerated parents
 - Comprehensive assessments
 - Quality of visits with children
 - Visits with parents – frequency and quality
 - Medication monitoring

Next Steps

- Missouri will receive a final report from the federal government in the upcoming months
- Federal and state partnership to develop Program Improvement Plan (PIP)
- PIP development necessitates involvement of internal and external partners
- PIP will include outline for monitoring progress and regular reporting to federal partners

Safety Outcome 2 – small group activity

Item 2 – the group divided into 2 groups to discuss the worries, what is going well and the next steps specific to Item 2 rating summaries.

Next steps – Program Improvement Planning (PIP)

PIP development will be the next steps to the CFSR. This group will be part of the process to strategize for the PIP.

Children's Division is taking the preliminary results and tying it to the next quarter's In Focus Newsletter. The newsletter will feature three or four of the main findings. Children's Division is looking for adaptive strategies that will sustain over time.

Children's Division / Practice Model Updates –Susan Savage, Crystal Wilson, Ivy Doxley, Tricia Phillips, and Amy Martin

Susan Savage introduced the [Children's Division Data Dashboard](#) to the group. The dashboard will be available to internal staff and community stakeholders. The dashboard shows performance on measures in every circuit county and state. Children's Division will be doing a Facebook push and talking points around the difference between annual and monthly reports.

TDM is beginning to expand across the state. It is currently in St. Louis, Jackson, Jasper, Springfield, and the 24th Circuit. The next site to expand to is the 20th, 23rd, and 11th circuits.

Training update: trauma informed care work looking on how to incorporate the trauma toolkit. Secondary trauma- what is the best way to get information to staff. Incorporating it as needed when needed.

Five Domains – on track and delivering an integrated training process. Increasing the knowledge of staff on their knowledge of 5 domains. We have been integrating trauma and using the mapping process of signs of safety to create an action plan. Training is in the beginning stages.

Leadership academy – leadership development going on with a specific team in the NE region of the state (45, 12, 14, and 10 circuits). Circuit managers and supervisors are going through the leadership academy. Getting training in leadership development and coaching their managers.

Transformational coaching – impact change and be a leader at your level. Starting with leadership teams in all regions. Move in this fall to roll it out in the regions. Teams will be chosen based on readiness.

Signs of Safety - In 2017, the goal is to get the rest of the state trained in the 2 days staff training. The NW will start their staff training in September. All regions will be trained by the end of 2017. Children's Division staff in each region has been identified as Signs of Safety training catalysts and has worked with Safe Generations to be able to provide the community overviews and the two-day worker overview trainings. There will be a meeting in October with trainers and catalysts to see what is going well, what we need to work on and plan for the future. We would like to continue to plan sustainability. The Signs of Safety Gathering will be held Oct. 24- 26 in Kansas City, MO. There will be people from across the world traveling to Kansas City to discuss Signs of Safety.

High Performance Transformational Coaching – Tricia Phillips presented information about [The Heart of Coaching –](#)

Meeting Dates for 2017

Next Meeting Date – November 15, 2017