

Child and Family Services Review (CFSR) Advisory Committee  
November 19, 2014 – Governor’s Office Building, Room 315  
10:00 a.m. – 3:00 p.m.

## **Meeting Notes**

### ***Introductions***

The meeting commenced at 10:05 a.m. with a welcome by Christine DeTienne and introductions:

Christine DeTienne - Children’s Division	Tricia Phillips - Children’s Division
Crystal Wilson - Children’s Division	Amy Martin – Children’s Division
Julie Lester – Children’s Division	Sarah Bashore – Children’s Division
Christy Collins – Children’s Division	Sally Gaines – Children’s Division
Daphne Maupin - Children’s Division	Wade McDonald – Children’s Division
Bob Prue – Kansas City Indian Center	Beth Dessem – MO CASA
Morgan Reifsteck – Youth with Great Circle	Keith Noble – Alternative Opportunities
Anthony Brewer - Youth with Great Circle	Teresa Hayner – Good Shepherd
Whitney Davis – Great Circle	Debi Word – Lincoln University
Morgan Reifsteck – State Youth Advisory Board	Anthony B – State Youth Advisory Board
Kendall Darling – Region VII Children’s Bureau	Angela Adams – Children’s Bureau - By phone

### ***Introductions and New Business:***

Monica Hogue has been selected to permanently fill the role of Regional Director for the Southeast Region. Previously she had been the Field Support Manager and more recently the Interim Regional Director for the Southeast. Christine DeTienne asked for feedback:

- Would the committee like to replace Monica?
- Is there interest in asking a field worker to join the committee?
- Are there any other people, possibly from other agencies, that anyone would be interested in inviting to future meetings? Open to suggestions to add members to the committee. Please contact Christine DeTienne with any ideas or suggestions.

### ***Children’s Division Updates:***

*Five Domains of Well-Being* – Susan Savage and Carla Gilzow are out of town attending one of the Community Conversation Events. CD and Full Frame Initiatives, along with Casey Family Programs, will be hosting seven “Community Conversation Events” around the state including one in Jefferson City on December 10, 2014.

*Budget Update*- Sheila Tannehill stated that CD is requesting more money for caseload growth in proposed legislation budget. This is the only new CD budget item at this time.

*Federal IV-E Review – Passed*

*Mobility Project* – The Legislature passed a budget to purchase 1,500 Apple iPads for use by case workers out in the field. CD / ITSD are in the process of ordering 500+ more iPads to be sent to workers in the first “wave” of this rollout. Cole County CD frontline staff will be the first to receive the iPads. This rollout is anticipated to begin in December 2014.

*Trauma Training* – CD will begin regionalized Trauma Training with field staff in January 2015. We hope to begin secondary traumatic training for staff in 2015. This Trauma Training with staff will be contracted out.

*Career Ladder* – In the past, CD offered CSW I and CSW II positions, the next level was CS Supervisor which ultimately took those workers out of field work. CD has developed the CSW II and CSW IV positions to allow experienced workers to stay in the field if they desire. At this time, over 200 staff have been promoted to CSW III positions. CD has a group developing a plan for what will be required of CSW IV. Hope to have that position change implemented by July 2015.

*Training* – CD training has typically been more centralized. Training is being reorganized as a more regionally based training. This regionalized training should begin January 1, 2015.

*New Position* – Scott Montgomery has been promoted to MAS II with the focus of Recruitment & Retention and the MSW Program.

*Customer Service Partnership* - Julie Lester provided an update on the partnership with Department of Economic Development workforce. Two classes have graduated in Springfield and St. Louis. Looking at branching out beyond just the customer service field.

*COA Reaccreditation* - Tricia Phillips provided an update on the progress of the COA Reaccreditation that CD has been going through over the past year. Two region sites left to complete the process. Hoping that CD will be reaccredited by March, 2015.

*FCCM Expansion* – Wade McDonald provided an update on the recent FCCM Expansion of about 480 cases to our contracted partners. Expansion seems to be going well.

***Indian Child Welfare Act (ICWA) - Dr. Robert Prue and Sarah Bashore:***

Dr. Prue spoke about his personal history as an American Indian and of the history of education surrounding the Indian Child Welfare Act (ICWA). (See Attachment)

Feedback following Dr. Prue’s presentation:

- Work on the front end of child intake not done thoroughly

- Finding a person to contact in a tribe is challenging
- Distrustful relationship with CD when children are coming into care – may not reveal heritage for fear of discrimination

**Suggestions:**

- Workers to continue to ask for more information from family regarding whether they are members of an American Indian Tribe
- Kendall Darling offered his assistance to use his contacts for tribal specialists
- If anyone has a contact regarding Indian assistance, please email Sarah Bashore or Christine DeTienne

***Working Lunch***

***Discussion of changes to the Family Centered Services (FCS) model – Crystal Wilson and Christy Collins:***

Workgroup met in July 2014 with the goal of improving the current FCS model and reduce the number of children coming into care. The workgroup met three times and consisted of case workers, supervisors, staff, University partners and training staff. It was established that the best FCS workers are those that function as FCS workers only.

- What can we do to make this an important focus?
- Problems / Challenges:
  - o Difficult to spend extra time with families
  - o Too large of caseload
  - o Many workers find themselves as “brokers” of services
  - o FCS gets pushed to the back burner because AC needs attention

Any thoughts regarding changes to the FCS model, please contact Crystal Wilson or Christy Collins.

***Case Review System:***

- Ask Program Managers how well case review system is functioning statewide.
- Christine DeTienne to email partners and ask for a response – discuss at next meeting

**2015 Meeting Date:**

<b>February 18, 2015</b>	<b>Governor’s Office Building, Room 315</b>
<b>May 20, 2015</b>	<b>Governor’s Office Building, Room 316</b>
<b>August 19, 2015</b>	<b>Governor’s Office Building, Room 470</b>
<b>November 18, 2015</b>	<b>Governor’s Office Building, Room 470</b>

***Meeting Adjourned***

